



NYC Department of Homeless Services

Get help for yourself, your family, or someone in need on the street. Ask the 311 operator for the following:

- Information on accessing shelter services including directions to family and single adult intake centers, or
- Mobile street outreach services to request that an outreach team visit an individual in need on the street.

33 Beaver Street, New York, NY 10004
www.nyc.gov/dhs
1-800-994-6494
(English/Español)



Accessing Homeless Services

A Pocket Guide



Uniting For Solutions Beyond Shelter
The Action Plan For New York City

SHELTER INTAKE CENTERS

WHO	WHERE TO GO
Families with Children under 21	Emergency Assistance Unit (EAU): 151 E. 151st St./Walton, Bronx; Subway: 2/4/5 to 149th and Grand Concourse
Adult Men	30th Street: 400-430 E 30th St./1st Ave., Manhattan; Subway: 6 to 28th St.
Adult Women	Franklin Shelter: 1122 Franklin Ave., Bronx; Subway: 2 to 149th then #55 bus to 166th and 3rd Ave. Jamaica Armory: 93-05 168th St., Queens; Subway: F to 169th or J/Z to Jamaica Center Brooklyn Women's: 116 Williams Ave., Brooklyn; Subway: C to Liberty Ave.
Adult Families with No Minor Children	Adult Family Intake Center (AFIC): 400-430 E. 29th St., Manhattan; Subway: 6 to 28th St.

24-HOUR DROP-IN CENTERS FOR ADULTS

John Heuss House	42 Beaver St. in Lower Manhattan; Subway: J/M/Z to Broad, 4/5 to Bowling Green, N/R to Whitehall
Grand Central Neighborhood	145 E. 43rd St. in East Midtown; Subway: 4/5/6 to Grand Central
Peter's Place (over 55)	123 W. 23rd St. in Chelsea; Subway: 1/9 to 23rd St.
Open Door	402 W. 41st St. in West Midtown; Subway: 2/3/A/C/E to Port Authority
Olivieri (women only)	257 W. 30th near Penn Station; Subway: A/C/E to 34th St.
Bond Street	39 Bond St. in Downtown Brooklyn; Subway: A/C/E to Hoyt/Schermerhorn
The Gathering Place	2402 Atlantic Ave. in Brooklyn; Subway: A to Broadway Junction
Project Hospitality	25 Central Ave. in Staten Island; Subway: No subway service
The Living Room	890 Garrison Ave. in the Bronx; Subway: 6 to Hunt's Point