



NEW YORK CITY FIRE DEPARTMENT JOB VACANCY NOTICE

CIVIL SERVICE TITLE Computer Associate (Software), L-I	Title Code # 13631
OFFICE TITLE Network Field Technician	SALARY \$60,189- Minimum salary for full-time employees with less than 2 years of City Service \$69,217 - Minimum salary for full-time employees with more than 2 years of City Service
BUREAU/DIVISION/UNIT Technology Development & Systems/Network Management-WAN Group	LOCATION 11 Metrotech, Brooklyn, NY

JOB DESCRIPTION

The Network Field Technician for the Wide Area Network (WAN) Group will be responsible for the daily break-fix support, monitoring, installation, configuration, and maintenance of network devices (routers, switches, firewalls, access points), appliances, applications, workstations and servers on the FDNY Enterprise and Virtual Private Network, which includes, but is not limited to the major campus locations and more than 500 remote sites. The Network Field Technician will be required to operate a Department vehicle in order to carry out their assignments; create, maintain and implement network configurations, technical documents, procedures and reports in support of FDNY operational work, FDNY network projects and change management needed to meet performance enhancement and problem resolution and other responsibilities include leading/participation in technology projects.

QUALIFICATION REQUIREMENTS:

1. A baccalaureate degree from an accredited college, including or supplemented by 24 semester credits in computer science or a related computer field and two years of satisfactory full-time computer software experience in computer systems development and analysis, applications programming, database administration, systems programming, data communications, including one year in a project leader capacity or as a major contributor on a complex project; or
2. A four-year high school diploma or its educational equivalent and six years of satisfactory full-time computer software experience as described in "1" above, including one year in a project leader capacity or as a major contributor on a complex project; or
3. Education and/or experience equivalent to "1" or "2" above. College education may be substituted for up to two years of the required experience in "2" above on the basis that 60 semester credits from an accredited college is equated to one year of experience. A master's degree in computer science or a related computer field may be substituted for one year of the required experience in "1" or "2" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent and at least one year of satisfactory full-time experience in a project leader capacity or as a major contributor on a complex project.

PREFERRED SKILLS:

Professional vendor certification(s) in wide area network technologies. Knowledgeable in basic network operation and troubleshooting, TCP/IP. Knowledge of Cisco IOS and hardware. Working knowledge of personal computers, servers and their respective operating systems. Proficient using Microsoft Office tools which include Word, Excel and Visio. Excellent written and oral communication skills and analytical skills. Strong interpersonal skills to interact positively and productively with technical and client individuals and groups across organizational lines. Ability to function in a fast-paced mission critical environment subject to changes in schedules and priorities. Possession of Motor Vehicle Driver's License valid in New York State.

TO APPLY:

This position is open to applicants who filed for Exam #6019 (Open Competitive) or #6513 (Promo). Applicants who filed for an exam will be required to produce a copy of their Order Confirmation Receipt for verification if contacted for an interview. If you do not include this information in your cover letter, you will not be considered for an interview.

NON-CITY EMPLOYEES/EXTERNAL CANDIDATES PLEASE GO TO <https://a127-jobs.nyc.gov/>

CITY EMPLOYEES MUST APPLY VIA EMPLOYEE SELF SERVICE <https://a127-ess.nyc.gov/> REFER TO JOB ID #230664.

DATED: February 11, 2016 ***POST UNTIL*:** Until Filled

"FDNY is ranked as the top place to work among gov't agencies; and 17th overall among 500 employers among large U.S. companies, nonprofits, gov't agencies, and U.S. divisions of multi-national."

-Forbes magazine, on "America's Best Employers 2015"

The Fire Department is an Equal Opportunity Employer.