



Rudolph W. Giuliani
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Thomas Von Essen
Commissioner

Queens Performance Indicators Calendar Year 1999

Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8	ALS	BLS	56.4	108.7
Number of Incidents	5,404	76,239	206,491				
Avg Resp Time MM:SS	05:55	07:35	09:03				
Ambulance Runs	12,146	112,201	255,384	TOTAL		165.1	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	47,673	23,162	50,649	35,056	22,334	11,280	10,933
Ambulance Runs	72,285	27,770	57,388	37,717	24,532	11,570	11,976

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

- Segment 1** : Cardiac Arrest & Choking
- Segment 2 & 3** : Life Threatening Medical Emergencies
- Segment 4 - 8** : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

- ALS Ambulance:** Advanced Life Support staffed with Paramedics.
- BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.