



Michael R. Bloomberg
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Nicholas Scoppetta
Commissioner

Queens Performance Indicators Calendar Year 2003

Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8		ALS	65.1	
Number of Incidents	6,224	77,743	214,472		BLS	123.9	
Avg Resp Time MM:SS	05:46	07:14	08:08				
Ambulance Runs	13,604	106,210	253,609		TOTAL	189.1	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	48,785	22,734	55,605	36,083	29,750	14,243	1,048
Ambulance Runs	64,158	28,448	61,190	38,430	31,417	14,967	1,395

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

- Segment 1** : Cardiac Arrest & Choking
- Segment 2 & 3** : Life Threatening Medical Emergencies
- Segment 4 - 8** : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

- ALS Ambulance:** Advanced Life Support staffed with Paramedics.
- BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.