



Michael R. Bloomberg
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Nicholas Scoppetta
Commissioner

CityWide Performance Indicators

March 2004

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8		ALS	308.6	
Number of Incidents	2,116	32,665	92,154		BLS	628.6	
Avg Resp Time MM:SS	05:15	06:46	07:46				
Ambulance Runs	4,667	43,281	106,205		TOTAL	937.2	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	20,828	9,721	20,048	16,920	15,272	6,876	373
Ambulance Runs	26,661	11,953	21,622	17,848	15,903	7,096	455

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

- Segment 1** : Cardiac Arrest & Choking
- Segment 2 & 3** : Life Threatening Medical Emergencies
- Segment 4 - 8** : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

- ALS Ambulance:** Advanced Life Support staffed with Paramedics.
- BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.