



Michael R. Bloomberg
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Nicholas Scoppetta
Commissioner

Queens Performance Indicators Calendar Year 2004

Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8		ALS	67.2	
Number of Incidents	6,099	77,304	214,127		BLS	126.7	
Avg Resp Time MM:SS	05:45	07:07	07:59				
Ambulance Runs	13,281	104,687	250,343		TOTAL	193.9	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	47,929	23,276	54,993	37,059	29,760	14,079	932
Ambulance Runs	62,422	28,984	59,463	38,970	31,159	14,610	1,454

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4 - 8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.