



# FIRE DEPARTMENT

## City of New York

### Statistics



Michael R. Bloomberg  
Mayor

### Manhattan Performance Indicators

Salvatore J. Cassano  
Commissioner

01/01/09 - 12/31/09

<b>Manhattan Ambulance Incidents &amp; Runs</b>							
	<b>Segment</b>			<b>Ambulance Tours</b>			
	1	1 - 3	1 - 8		ALS	76.1	
<b>Number of Incidents</b>	4,893	105,035	291,544		BLS	120.1	
<b>Avg Resp Time MM:SS</b>	04:43	06:31	09:02				
<b>Ambulance Runs</b>	10,064	127,101	328,060		TOTAL	196.1	
<b>Segment</b>							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	58,354	41,788	64,798	52,697	45,650	22,418	946
<b>Ambulance Runs</b>	68,330	48,707	70,452	56,435	48,723	23,396	1,953

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.