



Michael R. Bloomberg  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Salvatore J. Cassano  
Commissioner

### Queens Performance Indicators

01/01/09 - 12/31/09

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	73.0	
<b>Number of Incidents</b>	5,713	87,955	241,552		BLS	131.8	
<b>Avg Resp Time MM:SS</b>	05:33	07:02	08:08				
<b>Ambulance Runs</b>	11,785	111,903	275,948		TOTAL	204.8	

  

	Segment						
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	48,285	33,957	60,426	42,700	32,598	16,600	1,273
<b>Ambulance Runs</b>	59,029	41,089	65,241	45,273	34,284	17,663	1,584

**Emergency Medical Service Incidents:**  
The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**  
Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking  
**Segment 2 & 3** : Life Threatening Medical Emergencies  
**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**  
An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.  
**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.