



# FIRE DEPARTMENT

## City of New York

### Statistics



Michael R. Bloomberg  
Mayor

### Citywide Performance Indicators

Salvatore J. Cassano  
Commissioner

07/01/11 - 07/31/11

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	344.7	
<b>Number of Incidents</b>	2,186	43,033	114,636		BLS	635.3	
<b>Avg Resp Time MM:SS</b>	05:02	06:28	08:04				
<b>Ambulance Runs</b>	4,494	52,302	129,628		TOTAL	980.1	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	23,474	17,373	25,791	21,483	15,997	7,973	359
<b>Ambulance Runs</b>	27,729	20,079	28,095	23,066	17,104	8,532	529

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.