



FIRE DEPARTMENT

City of New York

Statistics



Michael R. Bloomberg
Mayor

Manhattan Performance Indicators

Salvatore J. Cassano
Commissioner

05/01/11 - 05/31/11

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	76.2	
Number of Incidents	461	10,318	26,535		BLS	129.2	
Avg Resp Time MM:SS	04:50	06:21	08:47				
Ambulance Runs	935	12,287	29,903		TOTAL	205.4	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,626	4,231	5,996	4,535	3,586	2,044	56
Ambulance Runs	6,516	4,836	6,512	4,910	3,847	2,212	135

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.