



# FIRE DEPARTMENT

## City of New York

### Statistics



Michael R. Bloomberg  
Mayor

### Manhattan Performance Indicators

Salvatore J. Cassano  
Commissioner

01/01/12 - 01/31/12

<b>Manhattan Ambulance Incidents &amp; Runs</b>							
	<b>Segment</b>			<b>Ambulance Tours</b>			
	1	1 - 3	1 - 8		ALS	78.7	
<b>Number of Incidents</b>	403	8,956	24,526		BLS	132.2	
<b>Avg Resp Time MM:SS</b>	04:35	06:09	08:17				
<b>Ambulance Runs</b>	825	10,491	26,989		TOTAL	210.9	
<b>Segment</b>							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	4,733	3,820	5,627	4,251	3,688	1,939	65
<b>Ambulance Runs</b>	5,410	4,256	6,018	4,463	3,880	2,053	84

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.