



# FIRE DEPARTMENT

## City of New York

### Statistics



Michael R. Bloomberg  
Mayor

### Manhattan Performance Indicators

Salvatore J. Cassano  
Commissioner

02/01/12 - 02/29/12

<b>Manhattan Ambulance Incidents &amp; Runs</b>							
	<b>Segment</b>			<b>Ambulance Tours</b>			
	1	1 - 3	1 - 8		ALS	78.6	
<b>Number of Incidents</b>	366	7,773	23,200		BLS	131.2	
<b>Avg Resp Time MM:SS</b>	04:40	06:02	08:13				
<b>Ambulance Runs</b>	768	9,302	25,657		TOTAL	209.8	
<b>Segment</b>							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	4,429	2,978	6,243	3,953	3,441	1,738	52
<b>Ambulance Runs</b>	5,123	3,411	6,634	4,158	3,603	1,831	129

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.