



Michael R. Bloomberg  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Salvatore J. Cassano  
Commissioner

### Citywide Performance Indicators

01/01/13 - 12/31/13

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	363.3	
<b>Number of Incidents</b>	23,945	452,842	1,309,811		BLS	637.5	
<b>Avg Resp Time MM:SS</b>	05:19	06:47	09:24				
<b>Ambulance Runs</b>	49,338	557,040	1,469,964		TOTAL	1,000.8	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	267,673	161,224	238,212	274,035	231,875	109,962	2,885
<b>Ambulance Runs</b>	316,548	191,154	256,591	291,635	244,998	114,619	5,081

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.