FIRE DEPARTMENT

City of New York

Statistics

Michael R. Bloomberg
Mayor

Salvatore J. Cassano
Commissioner

Manhattan Performance Indicators

04/01/13 - 04/30/13

Manhattan Ambulance Incidents & Runs

	Segment				Ambulance Tours		
	1	1 - 3	1 - 8		ALS	83.2	
Number of Incidents	393	8,727	26,010		BLS	134.2	
Avg Resp Time MM:SS	04:49	06:22	09:17				
Ambulance Runs	787	10,364	28,585		TOTAL	217.4	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,104	3,230	5,036	5,372	4,582	2,227	66
Ambulance Runs	5,846	3,731	5,346	5,685	4,828	2,287	75

Emergency Medical Service Incidents:
The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3
Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking
Segment 2 & 3 : Life Threatening Medical Emergencies
Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:
An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.
BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.