



Michael R. Bloomberg  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Salvatore J. Cassano  
Commissioner

### Queens Performance Indicators

11/01/13 - 11/30/13

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	77.3	
<b>Number of Incidents</b>	464	6,890	19,652		BLS	149.3	
<b>Avg Resp Time MM:SS</b>	05:33	06:57	08:10				
<b>Ambulance Runs</b>	962	8,784	22,309		TOTAL	226.6	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	3,882	2,544	3,980	4,047	3,085	1,594	56
<b>Ambulance Runs</b>	4,728	3,094	4,239	4,260	3,224	1,667	135

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.