



Michael R. Bloomberg
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Salvatore J. Cassano
Commissioner

Queens Performance Indicators

01/01/13 - 12/31/13

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	77.5	
Number of Incidents	5,766	86,806	249,030		BLS	146.1	
Avg Resp Time MM:SS	05:40	07:01	08:26				
Ambulance Runs	11,888	110,279	282,974		TOTAL	223.6	
	Segment						
	2	3	4	5	6	7	8
Number of Incidents	49,500	31,540	49,787	50,966	40,281	20,348	842
Ambulance Runs	60,235	38,156	53,361	53,780	42,145	21,555	1,854

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.