



PATROL GUIDE

Section: General Regulations		Procedure No: 203-09	
PUBLIC CONTACT - GENERAL			
DATE ISSUED: 10/15/16	DATE EFFECTIVE: 10/15/16	REVISION NUMBER:	PAGE: 1 of 1

PUBLIC CONTACT

1. Courteously and clearly state your rank, name, shield number and command, or otherwise provide them, to anyone who requests you to do so. Allow the person ample time to note this information, unless a **CONTACT CARD (PD142-011)** is offered.
 - a. Offer a **CONTACT CARD** to person requesting information with rank, name, shield and command captions completed, or under other appropriate circumstances.

NOTE

*A uniformed member of the service performing duty in an undercover (UC) capacity and those UMOS operating in operational support of a UC or a confidential informant, are exempt from providing **CONTACT CARDS** due to the sensitive nature of their assignment*

2. Be courteous and respectful.
3. Avoid conflict with Department policy when lecturing, giving speeches or submitting articles for publication. Questions concerning fees received will be resolved by Chief of Personnel.