

DEPARTMENT OF INFORMATION TECHNOLOGY AND TELECOMMUNICATIONS
JOB VACANCY NOTICE

JVN # 858-07-1745

Civil Service Title: Computer Systems Manager M2 – M3

Title Code Number: 10050

Salary Range: \$47,530 - \$112,540

Office Title: Siebel Integration Developer

Work Location: 59 Maiden Lane

Division/Work Unit: 311 Citizen Service Center

Number of Positions: 1

Hours/Shift: Day

JOB DESCRIPTION

Responsibilities will include: Developing and supporting integration according to approved 311 design documents and standards; Considering the validity of designs to ensure they meet the technical, functional, and business needs of 311 and the systems that integrate with 311; participating in all 311 test cycles to ensure thorough testing of integration between 311 and other systems; working with the Integration Lead and Testing Team to create test data, when needed; research and understand the technical, functional, and business context for systems that integrate with 311 and analyze how the needs of these other systems impact the 311 Application; triage integration issues and determine/implement appropriate solutions in accordance with program procedures; create, update, and maintain system documentation in accordance with standards and program procedures; follow program administration procedures.

PREFERRED SKILLS

The preferred candidate should possess the following: knowledge of Siebel 7.5/7.7 + Configuration, Workflow, EAI and EIM, Technical Architecture; MQ Series, XML, Oracle PL/SQL; application integration experience and experience in a cross functional/cross organizational environment. In addition, the preferred candidate should demonstrate: organization, creativity, flexibility and strong analytical skills; ability to handle multiple tasks under tight deadlines and effectively interface with technologists, business owners, and end-users; ability to work overtime as required (may need to be on call to support a 24x7x365 technical operation). Call center experience is a plus.

CIVIL SERVICE QUALIFICATION REQUIREMENTS

1. A Master's Degree in computer science from an accredited college and three years of progressively more responsible, full-time, satisfactory experience using mainframe, mini- or micro-computer technology in computer applications programming, systems programming, computer systems development, data telecommunications, data base administration, or planning of data processing, at least 18 months of this experience must have been in an administrative, managerial or executive capacity in the areas of computer applications programming, systems programming, computer systems development, data telecommunications, data base administration, or planning of data processing or in the supervision of staff performing these duties, **-OR-**
2. A Bachelor's Degree from an accredited college and four years of experience as described above **-OR-**
3. A four-year high school diploma or its educational equivalent and six years of experience as described above, **-OR-** Education and experience equivalent to the above. However, all candidates must have at least a high school diploma or its equivalent and must possess at least three years experience as described above, including the 18 months of administrative, managerial, executive or supervisory experience as described above.

NOTE: The following types of experience are **NOT** acceptable; superficial use of preprogrammed software without complex programming, design, implementation or management of the product; use of word processing packages; use of a hand held calculator; primarily the entering or updating of data in a system; the operation of data processing hardware or consoles.

TO APPLY, PLEASE SUBMIT RESUME INDICATING JVN# TO:
Department of Information Technology and Telecommunications (DoITT)
Recruitment Office • 75 Park Place – 9th Floor • NY, NY 10007
-OR-
e-mail 311recruit@doitt.nyc.gov (indicate office title in subject line)

POST DATE: 9/25/06

POST UNTIL: 10/6/06

JVN: 858 / 07 / 1745

(agency code/fiscal yr./number)