

# Helping New York City Businesses Start, Operate & Expand

**How can we help you?** NYC Business Solutions helps businesses start, operate and expand in New York City. Our services are provided at no cost, regardless of the size or stage of your business.

- **Business Courses** to teach you skills to reach your business goals
- **Legal Review of Contracts and Leases** with our network of lawyers offering pro-bono services
- **Financing Assistance** to help you identify lenders, package your loan application and increase your chance of receiving a loan
- **Incentives** to save you money as your business relocates, expands or makes capital improvements
- **Government Navigation** to help you understand regulations and meet requirements for your business
- **Recruiting Employees** to provide you access to a ready pool of screened job candidates
- **Training Employees** to improve the skills of entry-level employees and increase the quality of your business operations
- **Selling to Government** services that can help you access government contracts

**Why work with us?** We get results. Each year we provide no cost, customized services to **help over 12,400** entrepreneurs and small business owners reach their goals. Last year we:

- Helped **252** customers secure over \$24.8 million in financing
- Provided **2,500** customers with free business courses
- Saved customers **\$2,000** on legal fees associated with structuring businesses and reviewing contracts and leases
- Helped more than **400** businesses hire over **5,700** employees
- Helped businesses train **1,857** employees
- Helped more than **1,000** businesses learn how to sell their products and services to the government



Financing Customer: Gabriella New York



Recruitment Customer: La Perle Noire Café



Legal Customer: Royal Deli

# How to reach us?

## IN-PERSON

Contact an Account Manager at your local Center for an appointment.  
Services are also offered in Spanish at all NYC Business Solutions Centers.

### Bronx Center

**Address:** 358 East 149th Street  
**Phone:** (718) 960-7988  
**Directions:** 2/5 train to 149th St. and Third Ave.

### Brooklyn Center

**Address:** 9 Bond Street, 5th Floor  
**Phone:** (718) 875-3400  
**Directions:** A/C/G train to Hoyt-Schermerhorn  
or 2/3 train to Hoyt St.

### Lower Manhattan Center

**Address:** 79 John Street  
**Phone:** (212) 618-8914  
**Directions:** 2/3/4/5/J/M/Z train to Fulton St. or  
A/C train to Broadway-Nassau St.

**TTY/TDD:** 1-800-662-1220

### Queens Center

**Address:** 168-25 Jamaica Avenue, 2nd Floor  
**Phone:** (718) 577-2148  
**Directions:** F train to 169th St. or  
E/J/Z train to Jamaica Center – Parsons/Archer

### Upper Manhattan Center

**Address:** 215 West 125th Street, 6th Floor  
**Phone:** (917) 493-7243  
**Directions:** A/B/C/D/2/3 train to 125th St.

### Washington Heights Center

**Address:** 76 Wadsworth Avenue, 3rd Floor  
**Phone:** (212) 453-5366  
**Directions:** 1 Train to 181 St. or A train to 175 St.-Washington Heights

### Staten Island Center (Coming Soon)

For assistance in Staten Island, call (718) 477-1400

## ONLINE

Our website ([www.nyc.gov/nycbusiness](http://www.nyc.gov/nycbusiness)) offers up-to-date information on the latest course offerings as well as resources to help you plan your business and prepare for an in-person meeting with a **NYC Business Solutions** Account Manager.

## BY PHONE



and ask for **NYC Business Solutions**. TTY users should call 212-504-4115.

**NYC Business Solutions** is a suite of services offered by the New York City Department of Small Business Services.  
Equal Opportunity Employer/Program – Auxiliary aids and services are available upon request to individuals with disabilities.

**Financing Customer:** The Brownstone

