



Food Service Supervisor

What do they do?

- Train workers in food preparation, and in customer service, sanitation, and safety procedures.
- Perform various financial activities such as cash handling, deposit preparation, and payroll.
- Supervise and participate in kitchen and dining area cleaning activities.

What qualifications do they need?

Typically, food service supervisors need previous food service-related skills, knowledge, and/or experience in addition to a high school diploma or its equivalent.



Wages and Job Growth

	NYC JOBS IN 2008	EXPECTED GROWTH TO 2018	AVERAGE OPENINGS PER YEAR		ENTRY LEVEL	MID-LEVEL	EXPERIENCED
Food Service Supervisor	17,820	7%	290	Hourly Wage	\$10.39	\$15.71	\$20.09
All NYC Occupations	3,586,410	1%	238	Annual FT Equivalent	\$21,611	\$32,677	\$41,787

SOURCE | NYCLMIS analysis of New York State Department of Labor, Occupation Employment Statistics.

■ Better than average
 ■ About average
 ■ Worse than average

Where would I go to get training?

Certified training providers in New York City include: Star Career Academy, Mid – Bronx Council Services, Inc., City College (CUNY) Continuing and Professional Studies Program. **For more information, see www.nyc.gov/trainingguide.**

What kinds of companies do they work for?

Fast food and full-service restaurants, catering companies, bars, grocery stores and eating places within hospitals, colleges and universities and hotels.

Who are some of the largest employers in New York City?

- **Bronx.** Jacobi Medical Center, Fordham University, Bronx Lebanon Hospital, Union Community Health Center
- **Brooklyn.** Lutheran Medical Center, Brooklyn Technical High School, Beth Israel Medical Center, Shop Rite Supermarket
- **Manhattan.** Plaza Hotel, Hilton-New York, Ritz-Carlton-Central Park, Lenox Hills Hospital, Weill Cornell Medical Center
- **Queens.** Mt Sinai Queens, LaGuardia Airport Marriott, Intl JFK Airport Hotel, York College, Elmhurst Hospital Center
- **Staten Island.** Richmond University Medical Center, Eger Health Care Rehab Center, Sea View Hospital Rehab Center

SOURCE | New York State Department of Labor

What job titles might employers use in help-wanted ads?

Food Service Supervisor, Kitchen Manager, Cafeteria Manager, Food Service Manager, Executive Chef, Restaurant Manager, Dietary Manager, Dietary Supervisor, Food Service Director.