



Industry Notice #15-25  
For Immediate Release

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Commissioner/Chair

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## REQUIRED DECAL AND STICKER CHANGES FOR TLC-LICENSED VEHICLES

The New York City Taxi and Limousine Commission (TLC) wishes to inform its licensees about two new marking requirements for TLC-licensed vehicles. These markings are now available at TLC-approved print shops. A list of TLC-approved print shops can be found at

[http://www.nyc.gov/html/tlc/downloads/pdf/tlc\\_authorized\\_printers.pdf](http://www.nyc.gov/html/tlc/downloads/pdf/tlc_authorized_printers.pdf).

All TLC-licensed vehicles (except for black cars and luxury limousines) will now be **required** to include a Driver Protection sticker in the passenger compartment. Please see below graphic for specific placement. This sticker requirement is pursuant to Local Law 55 of 2014, otherwise known as the Driver Protection Act. All TLC-licensed vehicles must be in compliance with this requirement by September 30, 2015.

All Official Taxicab Vehicles (OTVs, also known as the Taxi of Tomorrow) and other TLC-licensed vehicles with Hearing Induction Loop capability will now be **required** to include Hearing Induction Loop Decals. Please see below graphic for specific placement. All OTVs and other TLC-licensed vehicles with Hearing Induction Loop capability must be in compliance with this new requirement by September 30, 2015.

Driver Protection Sticker

Positioning for vehicles with a partition:

ATTENTION: Assaulting A Driver Is Punishable By Up To Twenty-Five Years in Prison



Positioning for vehicles without a partition and without a Bill of Rights:

ATTENTION: Assaulting A Driver Is Punishable By Up To Twenty-Five Years in Prison



Positioning for vehicles with a Passenger Bill of Rights:

ATTENTION: Assaulting A Driver Is Punishable By Up To Twenty-Five Years in Prison

<p><b>LIVERY PASSENGER BILL OF RIGHTS</b></p> <p>YOU MUST CALL A CAR SERVICE TO TAKE THIS CAR. STREET HAILS ARE NOT ALLOWED.</p> <p>Call 311 to contact the TLC with any compliments or complaints about your ride.</p> <p><b>NYC</b> Taxi &amp; Limousine Commission</p>	<p><b>You have the right to:</b></p> <ol style="list-style-type: none"> <li>1. Ride in a car that is clean, in good condition, and has passed all required inspections.</li> <li>2. Be driven by a TLC-licensed driver in good standing whose license is clearly displayed.</li> <li>3. A safe and courteous driver who obeys all traffic laws.</li> <li>4. A quiet trip, free of horn honking and audio/radio.</li> <li>5. Receive a fare quote from the dispatcher and pay that amount for your ride (unless the trip changes).</li> <li>6. A driver who does not use a cell phone while driving (hands-free phones are not permitted).</li> <li>7. A smoke and scent free ride.</li> <li>8. Air conditioning or heat on request.</li> <li>9. Working seatbelts for all passengers – please use them!</li> <li>10. Not share a ride, unless you want to.</li> <li>11. Be accompanied by a service animal.</li> <li>12. Decline to tip for poor service.</li> <li>13. Request a wheelchair-accessible vehicle and be provided with equivalent service.</li> </ol>
<p>Bill de Blasio, Mayor Meera Joshi, Commissioner/Chair</p>	

Hearing Induction Loop Decal

Exterior Decal:



Interior Decal:



**Induction loop installed.  
Switch hearing aid to T-Coil.**

